

## **Terms and Conditions**

**Updated December 2024**

*This website is owned and operated by Northside Training Ltd. These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors training and CPD opportunities by Northside Training and its recommended partners. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.*

*In order to use our website and/or receive our services, you must be at least 18 years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.*

### **Purchases**

*When buying a ticket for a training course, seminar or recording, you will be taken to an external provider website who will process your payment. You agree that: (i) you are responsible for reading the full course listing before making a commitment to buy; (ii) you enter into a legally binding contract to purchase a ticket or recording when you commit to buy and you complete the check-out payment process.*

*For in-person or courses longer than 1 day – you will be emailed joining instructions a month before the event*

*For online short courses – you will be emailed the link to join the course/workshop during the week prior to the course taking place.*

*For recordings – once payment has been received, you will be emailed a link to access the recording within 36 hours.*

*The prices we charge for using our courses are listed on the website. We reserve the right to change our prices at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing and tax is available on the external payment page.*

### **Return and refund policy**

*We do not offer refunds for courses within 31 days of the event for live courses and within 14 days for online courses. Please email us or contact us via the booking site for refunds outside of this time.*

**Retention of right to change offering**

*We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.*

**Ownership of intellectual property, copyrights and logos**

*Northside Training and all materials therein or transferred thereby, including, without limitation, software, images, text, graphics, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, music and all Intellectual Property Rights related thereto, are the exclusive property of Northside Training. Except as explicitly provided herein, nothing in these Terms shall be deemed to create a license in or under any such Intellectual Property Rights, and you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit or create derivative works thereof.*

**Right to suspend or cancel user account**

*We may permanently or temporarily terminate or suspend your access to the service without notice and liability for any reason, including if in our sole determination you violate any provision of these Terms or any applicable law or regulations. You may discontinue use and request to cancel your account and/or any services at any time. Notwithstanding anything to the contrary in the foregoing, with respect to automatically-renewed subscriptions to paid services, such subscriptions will be discontinued only upon the expiration of the respective period for which you have already made payment*

**Indemnification**

*You agree to indemnify and hold Northside Training harmless from any demands, loss, liability, claims or expenses (including attorneys' fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services offered on the website.*

**Limitation of liability**

*We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these pages periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.*

**Preference of law and dispute resolution**

*These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under and enforced in all respects solely and exclusively in accordance with the internal substantive laws of the United Kingdom without respect to its conflict of laws principles. Any and all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by a court of competent jurisdiction located in the United Kingdom. The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.*